

Managing Corporate Change and Overcoming Resistance

Objectives

To provide the knowledge and skills required to plan changes in your organization, to better understand and manage human aspects of change, and to build consensus for the steps required.

Targeted audience

Anyone who is called upon to supervise staff members.

Prerequisite

None.

Content

- The various types of changes that occur frequently in organizations
- Different generations and their attitudes towards change
- Discoveries in the field of neuroscience and their impact on managing change
- Five surprising facts regarding change
- Eight causes of failure when implementing a change
- The three pillars of a successful change
- Fundamental characteristics and phases of change
- Cohesion and implication: the primary keys to change
- Feelings, attitudes and behaviour inherent to change
- Handling emotional reactions to change
- Developing an effective communication strategy that helps mobilize individuals
- Risks and rhythms: adapting in order to better perform

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DURATION
2 DAYS

REGULAR FEE
945 \$

PREFERENTIAL
FEE
850 \$

DATES*

Quebec City	October 23 to October 24 2019
Montreal	December 10 to December 11 2019

Accreditation and partners association



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