

TI157

PROCESS MANAGEMENT

ITIL® 2011: Identity and Access Management (IAM)

Objectives

To provide the knowledge and skills required to understand the problems and challenges of IAM and analyze the key elements to implement in order to ensure effective and efficient identity management.

Targeted audience

Personnel responsible for identity management activities.

Prerequisite

Basic knowledge of ITIL® V2 or V3 is recommended ([TI109](#)) or ([TI111](#)).

Content

- Terminology
- Objectives and key concepts
- Governance
- Challenges of IAM
- The lifecycle of users
- IAM processes
- Procedures, roles and responsibilities
- Key performance indicators (KPI)
- Using related technologies
- Implementing IAM
- Operations management and maintenance
- Internal controls and audit
- Conclusion

Legal Note

"ITIL® est une marque déposée d'AXELOS Limited avec la permission d'AXELOS Limited. Tous droits réservés."IT Infrastructure Library® est une marque déposée d'AXELOS Limited avec la permission d'AXELOS Limited. Tous droits réservés "The Swirl logo™ est une marque déposée d'AXELOS Limited avec la permission d'AXELOS Limited. Tous droits réservés."AXELOS est une marque déposée d'AXELOS Limited avec la permission d'AXELOS Limited. Tous droits réservés "Formation certifiante ITIL® est livrée par Quali7, un organisme de formation accrédité (ATO) par PeopleCert."

DURATION
1 DAY**REGULAR FEE**
560 \$**PREFERENTIAL FEE**
500 \$

Select the training date*

Montreal	September 24 2019
Quebec City	September 24 2019
Gatineau	September 24 2019
Montreal	December 16 2019
Quebec City	December 16 2019
Gatineau	December 16 2019
Montreal	January 8 2020
Ottawa	January 8 2020
Quebec City	January 24 2020
Montreal	January 24 2020
Gatineau	January 24 2020
Montreal	February 17 2020
Quebec City	February 17 2020
Gatineau	February 17 2020
Gatineau	April 14 2020
Montreal	April 14 2020
Quebec City	April 14 2020
Ottawa	April 20 2020
Montreal	April 20 2020
Quebec City	May 8 2020
Montreal	May 8 2020
Gatineau	May 8 2020
Ottawa	May 19 2020
Montreal	May 19 2020
Montreal	July 14 2020

Quebec City	July 14 2020
Gatineau	July 14 2020

440 René-Lévesque West Blvd, 5th Floor, Montreal (Quebec) H2Z 1V7

Phone: **514 380 0380** | toll free: **514 380 0380 (Mt)** / **418 681 0865 (Qc)** / **1 877 380 8228**

<http://www.technologia.com/en/project-management-and-processes/process-management/itil-management/itil-2011-identity-and-access-management-iam/>

Contact Us: formation@technologia.ca

© 2019 All rights reserved Groupe informatique Technologia inc.